Guardian Agreement

Uncle Isaac LLC Last Updated: July 2026

This Guardian Agreement (“Agreement”) is entered into between Uncle Isaac LLC (“Uncle Isaac,” “we,” “us,” or “our”) and the individual or entity registering as a Guardian on the Platform (“Guardian,” “you,” or “your”). This Agreement governs your participation in providing boarding, training, transport, or other pet care services to Clients through the Uncle Isaac platform.

By completing registration and being approved as a Guardian, you agree to the terms of this Agreement in addition to our general Terms of Service, Community Guidelines, and Acceptable Use Policy.

1. Independent Contractor Status

You acknowledge and agree that you are an independent contractor and not an employee, agent, partner, or joint venturer of Uncle Isaac. Nothing in this Agreement creates an employment relationship. You are solely responsible for determining the manner and means by which you provide services to Clients, subject to the care standards described in this Agreement and our Community Guidelines.

As an independent contractor, you are responsible for your own tax obligations, including any applicable income tax and self employment tax, and Uncle Isaac will not withhold taxes from payments made to you.

2. Vetting and Ongoing Eligibility

To become a Guardian, you must successfully complete our vetting process, which includes a background check performed through TransUnion. This background check is a soft pull and does not affect your credit score. The vetting process also includes home suitability review, reference checks, and completion of our required certification training program, which is provided at no additional cost. You authorize Uncle Isaac to conduct this screening and to periodically re screen you during your time as a Guardian.

You agree to promptly notify Uncle Isaac of any change in circumstances that could affect your eligibility, including a criminal charge or conviction, a change in household members, changes to your home or yard, or the addition of other pets in your household.

3. Standard of Care

You agree to provide a safe, clean, and appropriately supervised environment for every dog placed in your care, consistent with the description on your Guardian profile. This includes providing appropriate food, water, exercise, rest, and attention, and taking reasonable steps to prevent injury, escape, or illness. You agree to follow the specific care instructions provided by the Client for their dog.

In the event of an injury, illness, escape, or other emergency involving a dog in your care, you must seek appropriate veterinary attention promptly, notify the Client as soon as reasonably possible, and notify Uncle Isaac support.

Uncle Isaac operates nationwide, and pet care laws, licensing requirements, zoning rules, and homeowner or rental restrictions vary by state, county, and city. You are solely responsible for determining what permits, registrations, or licenses apply to boarding or training dogs at your location, and for complying with all such requirements throughout your time as a Guardian.

4. Insurance

As part of your subscription plan, Uncle Isaac provides insurance coverage for your activities as a Guardian, at the coverage tier associated with your plan, as described on the Platform. You remain responsible for maintaining any additional insurance coverage required by applicable law or otherwise reasonably necessary to cover your activities as a Guardian beyond what is provided through your plan.

5. Guardian Subscription Plans and Fees

Uncle Isaac does not charge a commission on your individual bookings. Instead, access to the Platform is provided through a recurring subscription plan, billed monthly or annually, at the rate in effect at the time of your enrollment or renewal. Current plans include:

Certified Guardian. Provides access to up to 10 bookings per month, a licensed zip code territory, capacity for up to 6 dogs at a time, basic AI dog profile tools, and standard insurance coverage.

Premier Guardian. Provides unlimited bookings, expanded territory positioning, gated community access credentials, full AI dog profile tools, premium insurance coverage, and capacity for up to 12 dogs at a time.

Current pricing for each plan, including any available annual pricing, is displayed on the Platform at the time of enrollment. Your plan tier and billing rate may adjust automatically within a given 30 day billing period based on your booking volume, as described on the Platform. Once your account qualifies for Premier status, that status is retained even during lower volume periods billed at the Certified rate, as described on the Platform at the time.

You keep the full boarding fee you earn from a Client, except where a booking results from a Referral Partner’s introduction, in which case the boarding fee is shared according to the disclosed revenue share, currently 33 percent to the Referral Partner and 67 percent to you. Uncle Isaac does not take any further cut from this amount. Your subscription fee is billed separately and automatically to your payment method on file, regardless of your booking volume in a given period.

All bookings and payments for services arranged through Uncle Isaac must be processed through the Platform, so that revenue share, insurance coverage, and support protections apply correctly.

6. Licensed Territory

Your subscription plan includes exclusive branding rights within an assigned zip code territory, along with related positioning benefits described on the Platform for your plan tier. Territory rights are conditional and not permanent. Uncle Isaac reserves the right to reassign, adjust, or revoke territory assignments based on performance, business needs, or other factors at its discretion.

7. Reviews and Profile Accuracy

You agree to keep your Guardian profile accurate and current, including the services you offer, your pricing, your home environment, and any limitations on the dogs you are able to accept. You understand that Client reviews of your services will be visible on your public profile.

8. Liability and Indemnification

You are responsible for any loss, injury, or damage arising from your provision of services, except to the extent caused by Uncle Isaac's own negligence or willful misconduct. You agree to indemnify and hold harmless Uncle Isaac from claims arising out of your acts or omissions in providing services to Clients.

9. Term and Termination

This Agreement remains in effect for as long as you maintain an active Guardian subscription. Either party may terminate this Agreement at any time. Cancelling your subscription ends your access to the Platform, your licensed territory, and your insurance coverage as of the end of your current billing period, and any bookings already accepted for dates beyond that period should be resolved directly with the affected Clients. Uncle Isaac may suspend or terminate your Guardian status immediately if we determine, in our reasonable discretion, that you have violated this Agreement, our Community Guidelines, our Acceptable Use Policy, or if continued approval poses a risk to the safety of Clients or animals, or if your subscription payment is not successfully processed.

10. Confidentiality

You agree to keep confidential any personal information about Clients that you obtain through the Platform and to use it solely for the purpose of providing the agreed service.

11. Dispute Resolution and Governing Law

This Agreement is governed by the laws of the State of Nevada. Any dispute arising out of this Agreement will be resolved through binding arbitration on an individual basis, consistent with the dispute resolution provisions in our Terms of Service.

12. Entire Agreement

This Agreement, together with our Terms of Service, Community Guidelines, Acceptable Use Policy, and Privacy Policy, constitutes the entire agreement between you and Uncle Isaac regarding your participation as a Guardian.

13. Contact Us

Questions about this Agreement can be directed to:

Uncle Isaac LLC Email: admin@uncleisaac.com