Community Guidelines

Uncle Isaac LLC Last Updated: July 2026

Uncle Isaac connects dog owners with Guardians who welcome dogs into their homes, across cities and states throughout the United States. Trust between our members is the foundation of everything we do. These Community Guidelines describe the standards we expect from every Client, Guardian, and Referral Partner using the Platform.

1. Treat Every Member With Respect

Communicate with honesty and courtesy. Harassment, discrimination, hate speech, threats, or abusive language directed at another member, whether in messages, reviews, or in person, will not be tolerated and may result in immediate removal from the Platform.

2. Care Standards for Guardians

Guardians agree to provide the level of care described on their profile, including a safe, clean, and appropriately supervised environment. Dogs in a Guardian’s care should have access to fresh water, appropriate food, exercise, and rest, and should never be left unsupervised in unsafe conditions. Any injury, illness, or emergency involving a dog in your care must be reported to the Client and to Uncle Isaac as soon as reasonably possible.

3. Responsibilities of Clients

Clients agree to provide accurate information about their dog, including behavioral history, medical needs, and any past incidents of aggression, so that Guardians can prepare appropriately. Clients should also communicate clearly with their Guardian regarding routines, feeding schedules, and emergency contacts.

4. Honest Reviews and Communication

Reviews should reflect genuine experiences. Do not post reviews on behalf of someone else, offer or accept payment in exchange for a review, or attempt to manipulate ratings through fake accounts. Photos and messages shared through the Platform should be genuine and related to the service being provided.

5. Safety First

If you witness or experience conduct that raises a safety concern, including neglect, aggression, or any behavior that puts a person or animal at risk, please report it to our support team immediately. Uncle Isaac takes all safety reports seriously and will investigate promptly.

6. Respecting Privacy

Only share personal information, such as home addresses or contact details, with members you are actively working with for a confirmed booking. Do not use information obtained through the Platform for any purpose unrelated to that booking.

7. Keep Interactions on the Platform

Bookings, payments, and related communication should take place through Uncle Isaac so that both Clients and Guardians remain protected by our policies, insurance, and support resources. Attempting to move a paid arrangement off the Platform undermines the safety net that protects everyone involved.

8. Reporting Violations

If you believe another member has violated these Guidelines, please contact our support team with as much detail as possible. All reports are reviewed confidentially, and we will take appropriate action, which may include a warning, suspension, or permanent removal from the Platform.

9. Consequences

Violations of these Community Guidelines may result in content removal, loss of certain Platform privileges, suspension, or termination of your account, depending on the severity and frequency of the conduct.

10. Contact Us

To report a concern or ask a question about these Guidelines, please reach out to:

Uncle Isaac LLC Email: admin@uncleisaac.com