Acceptable Use Policy

Uncle Isaac LLC Last Updated: July 2026

This Acceptable Use Policy sets out the rules for using the Uncle Isaac website, mobile application, and related services (the “Platform”). It applies to all Clients, Guardians, Referral Partners, and visitors. By using the Platform, you agree to comply with this Policy in addition to our Terms of Service.

1. Prohibited Conduct

You may not use the Platform to:

1. Violate any applicable law or regulation.
2. Impersonate another person or misrepresent your affiliation with any person or entity.
3. Provide false information during registration, verification, or the vetting process, including falsified identification or background information.
4. Harass, threaten, defame, or discriminate against any other user.
5. Post content that is obscene, defamatory, fraudulent, or infringes the intellectual property or privacy rights of others.
6. Circumvent the Platform’s payment system by arranging payment for a service directly between a Client and Guardian, which removes the booking from Uncle Isaac’s insurance coverage, revenue share accounting, and support protections.
7. Solicit users of the Platform for a competing service.
8. Use automated means, including bots, scrapers, or crawlers, to access, collect data from, or interact with the Platform without our prior written consent.
9. Attempt to gain unauthorized access to another user’s account, our systems, or any nonpublic areas of the Platform.
10. Introduce viruses, malware, or other harmful code to the Platform.
11. Interfere with or disrupt the integrity or performance of the Platform, including through denial of service attacks or excessive automated requests.
12. Use the Platform to recruit individuals for illegal breeding operations, animal fighting, or any activity that endangers animal welfare.
13. Manipulate reviews or ratings through fake accounts, incentivized reviews, or coordinated posting.

2. Guardian Specific Requirements

Guardians must maintain accurate profile information, including services offered, pricing, and home environment details. Guardians may not accept bookings for dog breeds, sizes, or conditions they are not equipped or approved to care for, and must promptly disclose any change in circumstances, such as a household member, pet, or living situation change, that could affect their ability to safely provide care. Since Uncle Isaac operates across the United States, Guardians must also hold and maintain any state or local license, permit, or registration required to board or train dogs in their jurisdiction.

3. Referral Partner Specific Requirements

Referral Partners must represent Uncle Isaac accurately in any marketing or promotional activity and may not make claims about the Platform, its services, or its earning potential that are false or misleading. Spam, unsolicited bulk messaging, and misleading advertising to generate referrals are prohibited.

4. Reporting Violations

If you become aware of a violation of this Policy, please report it to our support team. We investigate all reports and take action as appropriate, which may include content removal, account suspension, or permanent termination.

5. Enforcement

Uncle Isaac reserves the right to investigate suspected violations of this Policy and to take any action it deems appropriate, including removing content, suspending or terminating accounts, withholding payouts pending investigation, and reporting unlawful activity to the relevant authorities.

6. Changes to This Policy

We may revise this Acceptable Use Policy from time to time to address new risks or clarify existing rules. Continued use of the Platform after an update constitutes acceptance of the revised Policy.

7. Contact Us

Questions or reports related to this Policy can be directed to:

Uncle Isaac LLC Email: admin@uncleisaac.com